



Catholic Social Services

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CSS Facts • Fiscal Year 2017 • July 2016 – June 2017

For over 50 years Catholic Social Services (CSS) has provided a family of services to support the most vulnerable in Anchorage. CSS provides shelter, meals, employment assistance, and medical care to those experiencing homelessness, lends assistance to children and their families, helps immigrants and refugees adjust to life in Alaska and serves people with disabilities.

CSS operates 8 multi-faceted programs including two emergency shelters, a home for teen boys, a food pantry, case management services, an adoption and pregnancy support program, services for individuals with disabilities and a refugee resettlement & immigration program. **During Fiscal Year 2017, 1,049 volunteers provided 21,097 hours of service to people in need in our community and CSS served more than 23,000 clients through 8 programs.** Every program plays a role in our goal of ending homelessness one family at a time.



Programs of Catholic Social Services

Brother Francis Shelter (*established 1982*) provides temporary, emergency shelter for men and women, an evening meal, shower and laundry facilities, access to a clothing room, a medical respite program and clinic, case management, job readiness, and referrals for employment, permanent housing, mental health issues, and treatment options for alcohol and substance abuse. During **FY 2017**, Brother Francis Shelter provided **89,313** nights of stay and served **90,626** dinners to **3,540** men and women without a home. Among guests using comprehensive case management services, **33%** moved into permanent housing.

Charlie Elder House (*established 2001*) helps homeless, troubled teenage boys learn to live independently, achieve academic success, maintain positive relationships, and contribute to the community. The home provides a therapeutic environment, case management and counseling services in cooperation with AK Child & Family. During **FY 2017**, **12** boys were provided a home and **84%** of the youth were actively involved in a community based, volunteer or academic activity.

Clare House (*established in 1983*) offers 24-hour emergency shelter and progressive housing for women with children and expectant mothers. The women and their children are provided basic needs including food, clothing, and safe shelter. Case managers work closely to connect families to appropriate treatments, services, and resources necessary to move out of homelessness and into secure permanent housing. During **FY 2017**, Clare House provided **21,325** nights of stay to **371** women and children without a home. All **319** school-aged kids were linked to Child in Transition services.

Family Disability Services (FDS) (*established 1981*) provides respite services and skills training for people who experience developmental disabilities, and offers a support system and a much needed break for their families. Trained providers work with consumers in their homes and out in the community. During **FY 2017**, FDS served **105** consumers, providing **68,483** hours of direct care services. **100%** of families surveyed reported being satisfied with the services provided by their direct care provider. FDS is the only program in Anchorage that still provides family-directed respite, giving families the choice of who cares for their child.

Homeless Family Services (*established 2008*) is a program that provides case management to veterans, individuals and families living in shelters, and unsheltered families with children—from securing emergency housing when shelters are full to connecting homeless individuals and families to the resources necessary to secure a place to call home. During **FY 2017**, **1,040** individuals were served through Homeless Family Services. **96%** of families placed into permanent housing remained housed after 6 months.

Pregnancy Support & Adoption Services (PSAS) (*established 1967*) provides birth options counseling, advocacy, support and referrals for pregnant women and birth parents. PSAS is a licensed child placement agency serving adoptive parents and adoptees through child placement services, education, training workshops, home studies, case management and family support. During **FY 2017**, PSAS served **1,087** individuals, provided **299** adoption home studies for children waiting in foster care, and **three** infants were placed into loving families. Through a survey, **96%** said the services made a positive impact on their lives.

Refugee Assistance & Immigration Services (RAIS) (*established 1987*) provides a bridge for refugees (individuals who had to flee their countries of origin due to the tragedies of persecution and war) from their former life experiences to the new skills required for success in the US. The program assists refugees in obtaining a financially sustainable lifestyle in which the family's basic needs are fully met long term. RAIS offers bilingual and bicultural services including case management, life skills orientation, and job readiness classes for refugees within their first 5 years in the US. During **FY 2017**, RAIS resettled **98** new arrivals. **90%** of all employable adults engaged in the program were gainfully employed and **89%** of these retained their initial employment for more than 3 months. By the end of their first year in Alaska, **82%** of families served no longer relied on public assistance.

St. Francis House Food Pantry (*established 1962*) provides an emergency supply of food to those in need on a monthly basis. During **FY 2017**, **357,348** meals were provided to **17,116** individuals (or 5,261 families) and **774,119** pounds of food were distributed. In response to the demand for food, volunteers contributed **5,108** hours to the operation of the program. Through a survey, **96%** said food they received from the food pantry contributed to a more healthy diet.

Catholic Social Services (CSS), accredited by the National Council on Accreditation, is one of the largest social service agencies in Alaska. CSS was incorporated in 1966 as a 501(c)(3) non-profit corporation with the mission to serve the poor, strengthen individuals and families, and advocate for a just community. CSS is the social service arm of the Archdiocese of Anchorage, serving, engaging and employing people of all faiths.



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