Dear Supporter,

Thank you for the part you’ve played in building Catholic Social Services and our 8 multi-faceted programs to the resources they are today. We will continue to build upon the successes of the first 50 years as we look to continue serving Alaskans for the next 50 years and beyond.

Anchorage is a community of people, many of whom have built strong connections in their community through friends and family. Not all are so blessed however, and Catholic Social Services is a safety net and system of support for those in need at some of the most difficult times in their lives.

Last year, Catholic Social Services helped over 90,000 people. We provided shelter, meals, employment assistance and medical care to those experiencing homelessness; we provided nutritious food to children and their families struggling in poverty; we helped refugees adjust to life in Alaska; and we served and supported people experiencing disabilities.

Catholic Social Services has involved thousands of staff, volunteers, donors and supporters over the last 50 years. Without the level of commitment from this network of support, our agency would not be able to reach the vast majority of clients we serve today. Thank you for supporting Catholic Social Services and changing the lives of Alaskans, one family at a time.

Sincerely,

Lisa Aquino
Executive Director

Michael Fredericks
Board of Trustees Chair

YOur Impact

Jessie came to Brother Francis Shelter after his wife was struck by a car. After her death Jessie lost his home. An Army veteran on a fixed income, he couldn’t afford rent and did not depend on family for support after his tragedy. His finances already took a hit months before to support his 8-year-old granddaughter’s open-heart surgery.

“I’m in my 60s and I’ve already lived some, so I’d rather see her enjoying herself,” Jessie says.

Alaska is the fastest growing state with people aged 65 and older. All of our programs at Catholic Social Services are feeling the impact of our aging population—including St. Francis House Food Pantry.

More than 800 families that seek food at St. Francis House are headed by a senior, and thousands more include someone aged 65 or older like Jessie.

Through your generosity we distribute 375 tons of food to hungry Alaskans every year.
462 PEOPLE EXPERIENCING HOMELESSNESS WITHIN A YEAR WERE PERMANENTLY HOUSED*

1,149 VOLUNTEERS 40,465 HOURS OF SERVICE SERVING 90,000 CLIENTS THROUGH 8 PROGRAMS

506 WOMEN & CHILDREN STAYED AT CLARE HOUSE 94% REPORTED FEELING SAFE & COMFORTABLE

ON ANY GIVEN NIGHT OVER 300 MEN & WOMEN RECEIVE A WARM MEAL & SAFE SHELTER AT BROTHER FRANCIS SHELTER

WELCOMED 111 REFUGEES 92% OF REFUGEES RETAINED INITIAL EMPLOYMENT AFTER THREE MONTHS

378 TONS OF FOOD WERE DISTRIBUTED AND 94% OF CLIENTS PAID A BILL THAT WOULD OTHERWISE GONE UNPAID

96% OF FAMILIES connected to vital services REMAINED IN PERMANENT HOUSING after 6 months through Homeless Family Services**

113 FAMILIES RECEIVED RESPITE CARE 100% OF THE FAMILIES SURVEYED were satisfied by our service to them

462 TONS OF FOOD WERE DISTRIBUTED AND 94% OF CLIENTS PAID A BILL THAT WOULD OTHERWISE GONE UNPAID

All CSS programs undergo rigorous Continuous Quality Improvement and clients are surveyed repeatedly throughout the time they use our services.

*Dates range from April 2016 to April 2017
**HFS connected 1,238 people experiencing homelessness.

Jessie utilizes St. Francis House Food Pantry to help make ends meet. The pantry allows him to have a variety of healthy foods and pay his bills at the same time, all of which is possible through the support of tireless volunteers and invaluable donations of food and financial gifts.

The volunteers and supporters of the food pantry have provided millions of hours of support since 1962, when it first served families out of a small house on 3rd Avenue in Downtown Anchorage.

As a veteran, Jessie saw the generous support of the Anchorage community when he found a place to call home. Many supporters of our veterans through Homeless Family Services help our clients with the necessities of home we take for granted, like furniture, household items and cleaning supplies.

Over the past year, you have helped Catholic Social Services house 97 veteran families—more than one-third of those households include children.

We are working hard with community partners to ensure no one like Jessie who has served our country is experiencing homelessness.

Jessie is simply a man who came upon hard times, experienced tragedy, and lost what was dear to him. Homelessness can become a reality for anyone in our community at any time.

Our mission at Catholic Social Services is to serve the most vulnerable in our community, and for the past 50 years we’ve strived to reach out to those in greatest need. Safe housing is one of the most basic needs of all people.

In 2016, Catholic Social Services set out to find housing for 10 percent of our clients experiencing homelessness within a year. We exceeded that goal and permanently housed 462 people in our community. These families now have a place to call home.

Together with your support, Catholic Social Services can work towards ending homelessness in Anchorage. We are grateful for your partnership.
CATHOLIC SOCIAL SERVICES
Annual Financial Report

REVENUES $10,784,489
EXPENSES $10,079,488

SOURCES OF FUNDS

<table>
<thead>
<tr>
<th>Sources of Funds</th>
<th>FYTD Amount</th>
<th>Percentage of Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Grants</td>
<td>$3,997,741</td>
<td>37.1%</td>
</tr>
<tr>
<td>Contributions (Cash)</td>
<td>2,725,436</td>
<td>25.3%</td>
</tr>
<tr>
<td>Fees &amp; Services</td>
<td>2,636,978</td>
<td>24.4%</td>
</tr>
<tr>
<td>Contributions (In-Kind)</td>
<td>1,103,769</td>
<td>10.2%</td>
</tr>
<tr>
<td>Other</td>
<td>50,815</td>
<td>0.5%</td>
</tr>
<tr>
<td>United Way of Anchorage</td>
<td>194,750</td>
<td>1.8%</td>
</tr>
<tr>
<td>Archdiocese of Anchorage</td>
<td>75,000</td>
<td>0.7%</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>$10,784,489</strong></td>
<td><strong>100.0%</strong></td>
</tr>
</tbody>
</table>

NOTE: In-Kind Contributions are reported as described and valued by their donor.


USE OF FUNDS (PROGRAM)

<table>
<thead>
<tr>
<th>Source of Funds</th>
<th>FYTD Amount</th>
<th>Percentage of Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Brother Francis Shelter</td>
<td>$1,632,806</td>
<td>16.2%</td>
</tr>
<tr>
<td>Charlie Elder House</td>
<td>$172,814</td>
<td>1.7%</td>
</tr>
<tr>
<td>Clare House</td>
<td>$539,844</td>
<td>5.5%</td>
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<tr>
<td>Family Disability Services</td>
<td>$2,288,189</td>
<td>22.9%</td>
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<tr>
<td>Homeless Family Services</td>
<td>$3,564,069</td>
<td>35.4%</td>
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<tr>
<td>Pregnancy Support &amp; Adoption</td>
<td>$688,471</td>
<td>6.8%</td>
</tr>
<tr>
<td>Refugee Assistance &amp; Immigration</td>
<td>$1,371,170</td>
<td>13.6%</td>
</tr>
<tr>
<td>St. Francis House Food Pantry</td>
<td>$505,092</td>
<td>5.1%</td>
</tr>
<tr>
<td>Administration</td>
<td>$1,123,119</td>
<td>11.1%</td>
</tr>
<tr>
<td>Development</td>
<td>$561,213</td>
<td>5.6%</td>
</tr>
<tr>
<td>Other*</td>
<td>$318,586</td>
<td>3.1%</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>$10,079,488</strong></td>
<td><strong>100.0%</strong></td>
</tr>
</tbody>
</table>

BROKER: BDO AUDITORS

PERCENTAGE OF GOVERNMENT GRANTS 99%
PERCENTAGE OF FUNDS FROM COMMUNITY 1%

USE OF FUNDS (ACTIVITY)

<table>
<thead>
<tr>
<th>Source of Funds</th>
<th>FYTD Amount</th>
<th>Percentage of Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Personnel</td>
<td>$5,019,997</td>
<td>51.4%</td>
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<tr>
<td>Direct Assistance</td>
<td>$1,247,335</td>
<td>12.4%</td>
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<tr>
<td>Facility</td>
<td>$1,121,114</td>
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<tr>
<td>Supplies</td>
<td>$1,335,644</td>
<td>13.3%</td>
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<tr>
<td>Professional Services</td>
<td>$385,662</td>
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<tr>
<td>Depreciation</td>
<td>$472,562</td>
<td>4.7%</td>
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<tr>
<td>Other*</td>
<td>$335,284</td>
<td>3.3%</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>$10,079,488</strong></td>
<td><strong>100.0%</strong></td>
</tr>
</tbody>
</table>

2016 TOTAL

BROKER: BDO AUDITORS

PERCENTAGE OF GOVERNMENT GRANTS 99%
PERCENTAGE OF FUNDS FROM COMMUNITY 1%
Catholic Social Services recognizes our community supporters who have passed and a generous donation was made in their honor.

James Babb
Wilma Beard
Gregory Bill
Catherine Carufel
Barbara Corona
Marguerite Durk
Jan Heier
John Hughes
Agnes Klaasen
Timothy Lynch
Albert Maffei
Winifred Murphy
Gloria Jean Palmer
Iolene Rathbun
Jane Schlosser
Betty Stokes
Archbishop Francis
Thomas Hurley

To our very generous corporate and foundation donors:

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Alaska Premier Dental Group
Bishop’s Attic No. 2
BP
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Cook Inlet Housing Authority
Costco
Dimond Alumni Foundation Association
Dimond Vision Clinic
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Holy Family Cathedral
Hotel Captain Cook
Knights of Columbus

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MRD, Inc
New Sagaya
Partusch Plumbing & Heating
Petro 49
Pettit Properties
Providence Health & Services
Rasmunson Foundation
Seattle Foundation
Shoreside Petroleum, Inc.
St. Anthony’s Parish
St. Elizabeth Ann Seton Parish
St. Patrick’s Parish
Subaru of America
The Carr Foundation, Inc.
The Catholic Foundation of Alaska
United Way of Anchorage
Walmart Foundation
Wells Fargo Bank Alaska

...and the very generous anonymous donors who give

Catholic Social Services

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